Laurales Herbs and Spices

1550 Columbus Avenue

San Francisco, CA 94133

(877) 555-0144 www.laurales.com

Customer Satisfaction Survey

Thank you for your recent order. Please help us to continue to improve the quality of our products and services by completing this satisfaction survey. We are grateful for your business and want to make certain that we meet or exceed your expectations. As a token of appreciation, if you return this survey, we will send you an e-coupon for five dollars off your next purchase.

Name:

Email address:

Today’s Date:

1. How did you learn about our company?
2. What was the primary reason for placing the order with us?
3. How did you choose to have your items shipped?
4. Did the items arrive on or before the stated delivery date?
5. Please rate the quality of each product you received.
   1. Cheeses
   2. Chocolates
   3. Herbs
   4. Oils
   5. Spices
   6. Vinegars
6. Comments:

Please send your form to cwarren@laurales.com. Thank you for your time and feedback.